



# DATA PRIVACY: Supporting a Cybersafe Environment

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National Privacy Commission

**The  
Economist**

MAY 6TH-12TH 2017

Crunch time in France

Ten years on: banking after the crisis

South Korea's unfinished revolution

Biology, but without the cells

# The world's most valuable resource

**Data and the new rules  
of competition**



# Forbes Most Valuable Brands

## 2007



Exxon Mobil



Petrochina



General Electric



China Mobile



ICBC



Microsoft



Royal Dutch



GazProm



AT&T

## 2017



Apple



Google



Microsoft



Facebook



Coca Cola



Amazon



Disney



Toyota



McDonalds



Samsung



# Brand Value (in billions of \$)





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The world's largest taxi firm, Uber, owns no cars.

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The world's most popular media company, Facebook, creates no content.

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The world's most valuable retailer, Alibaba, carries no stock.

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The world's largest accommodation provider, Airbnb, owns no property.

# THE WORLD OF DATA

NUMBER  
OF EMAILS  
SENT  
EVERY SECOND

2.9

MILLION

DATA  
CONSUMED BY  
HOUSEHOLDS  
EACH DAY

375

MEGABYTES

VIDEO  
UPLOADED TO  
YOUTUBE EVERY  
MINUTE

20

HOURS

DATA PER  
DAY  
PROCESSED  
BY GOOGLE

24

PETABYTES

TWEETS  
PER  
DAY

50

MILLION

TOTAL MINUTES  
SPENT ON  
FACEBOOK  
EACH MONTH

700

BILLION

DATA SENT  
AND RECEIVED  
BY MOBILE  
INTERNET USERS

1.3

EXABYTES

PRODUCTS  
ORDERED ON  
AMAZON PER  
SECOND

72.9

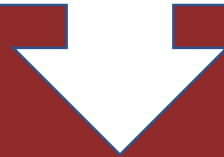
ITEMS



SOURCES: Cisco.com/News, MapR/News, Radiant Group, Twitter, YouTube

IN THE 21ST CENTURY, we live a large part of our lives online. Almost everything we do is reduced to bits and sent through cables around the world at light speed. But just how much data are we generating? This is a look at just some of the massive amounts of information that human beings create every single day.

**PRIVACY**



**SECURITY**

# **REPUBLIC ACT NO. 10173**

**AN ACT PROTECTING INDIVIDUAL PERSONAL  
INFORMATION IN INFORMATION AND  
COMMUNICATIONS SYSTEMS IN THE  
GOVERNMENT AND THE PRIVATE SECTOR,  
CREATING FOR THIS PURPOSE A NATIONAL  
PRIVACY COMMISSION, AND FOR OTHER  
PURPOSES**





The Data Privacy Act makes it mandatory for all data collectors — whether public or private — to protect the security, integrity and confidentiality of all the personal information they collect. **By doing this, we help usher in a truly knowledge-driven economy.**

SENATOR EDGARDO ANGARA

# Section 11, Article II of the 1987 Constitution

“

The State values the dignity  
of every human person and  
guarantees full respect for  
human rights.

”



“

The **right to be let alone** - the most comprehensive of rights and the right most valued by civilized men. ”

[Brandeis J, dissenting in *Olmstead v. United States*, 277 U.S. 438 (1928)]



It is the policy of the State  
to protect the  
fundamental human **right**  
**of privacy of**  
**communication** while  
ensuring **free flow of**  
**information** to promote  
innovation and growth.





# Informational Privacy

The right to informational privacy is the **right of an individual to control** the collection of, access to, and use of personal information about him or her that are under the control or custody of the government and private sector.

It is essential to the protection of one's ability to develop ideas and personal relationships, and underpins human dignity and other values like freedom of association and freedom of speech.

*It's no secret.  
It's just none of  
your business.*

# SCOPE

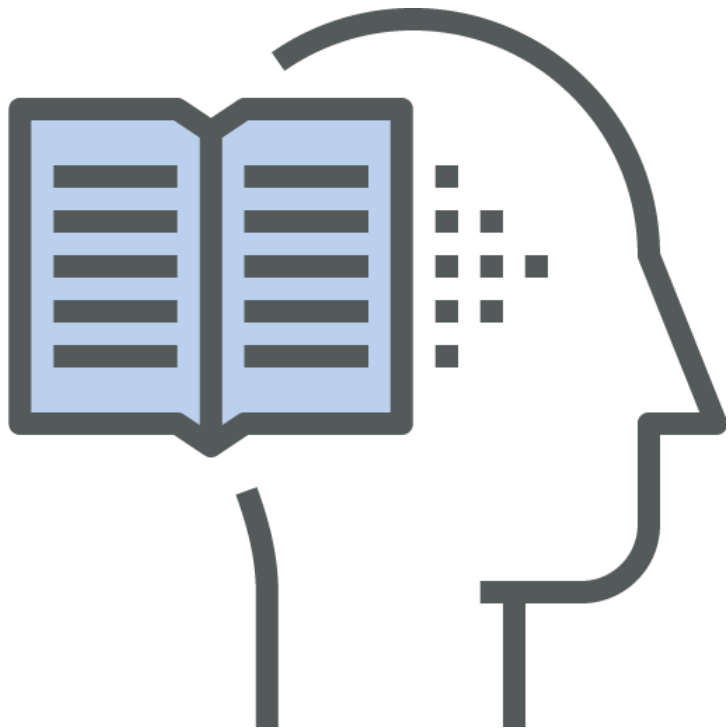
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Applies to the processing of all types of personal information and to any natural and juridical person involved in processing in the Philippines.



# PROCESSING

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Refers to **any operation or any set of operations** performed upon personal information including, but not limited to the following:

**Collection**

**Recording**

**Organization**

**Storage**

**Updating or modification**

**Retrieval**

**Consultation**

**Use**

**Consolidation**

**Blocking**

**Erasure**

**Destruction**

## PERSONAL INFORMATION (PI)

- Any information whether recorded in a material form or not, from which the **identity of an individual** is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.

## SENSITIVE PERSONAL INFORMATION (SPI)

- Race, ethnic origin, marital status, age, color, and religious, philosophical or political affiliations;
- Health, education, genetic or sexual life of a person, or to any proceeding for any offense committed or alleged to have been committed by such person, the disposal of such proceedings, or the sentence of any court in such proceedings;
- Issued by government agencies peculiar to an individual (social security numbers, health records, licenses or its denials, suspension or revocation, and tax returns); and
- Specifically established by law to be kept classified.



## PRIVILEGED INFORMATION

- Husband-Wife
- Lawyer- Client
- Doctor-Patient
- Priest-Penitent
- any and all forms of data, which, under the Rules of Court and other pertinent laws constitute privileged communication

## **Personal Information Controller (PIC)**

controls the processing of personal data, or instructs another to process personal data on its behalf

## **Personal Information Processor (PIP)**

any natural or juridical person to whom a PIC may outsource or instruct the processing of personal data

## **Data Subject**

an individual whose personal, sensitive personal, or privileged information is processed

# Criteria for Lawful Processing of Personal Information

1. The data subject must have given **consent** prior to the collection, or as soon as practicable and reasonable;
2. Processing involves the personal information of a data subject who is a party to a **contractual agreement**, or in order to fulfill obligations under the contract or to take steps at the request of the data subject prior to entering the said agreement;
3. Processing necessary for **compliance with a legal obligation** to which the PIC is subject;



4. Processing necessary to protect **vitaly important interests of the data subject**, including his or her **life and health**;
5. Processing necessary to respond to **national emergency** or to comply with requirements of **public order and safety**, as prescribed by law.
6. Processing necessary for the **fulfillment of a constitutional or statutory mandate of a public authority**; or
7. Necessary to **pursue the legitimate interests** of the PIC, or by a third party or parties to whom data is disclosed, except where such interests are overridden by fundamental rights and freedoms of the data subject.





# Processing of Sensitive Personal and Privileged Information

1. **Consent** given by data subject, or by the parties to the exchange of privileged information, prior to the processing of such information;
2. Processing is provided for by **existing laws and regulations**: Provided, that the said laws and regulations do not require consent of the data subject for the processing, and guarantee the protection of personal data;
3. Processing necessary to **protect the life and health** of the data subject or another person, and the data subject is not legally or physically able to express his or her consent prior to the processing;



4. Processing necessary to achieve the **lawful and noncommercial objectives of public organizations** and their associations provided that:

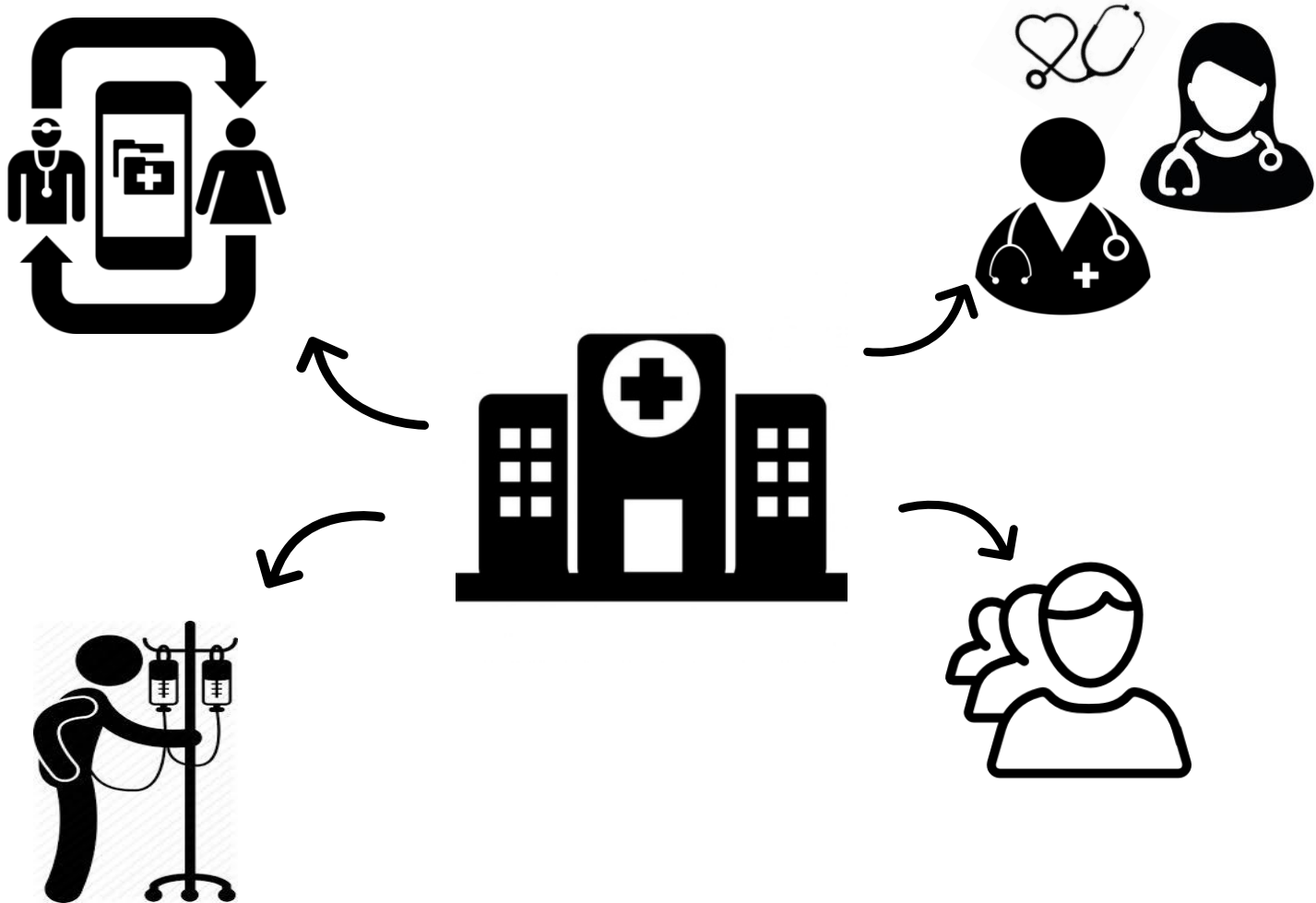
- Processing is confined and related to the bona fide members of these organizations or their associations;
- SPI are not transferred to third parties;
- Consent of data subject obtained prior to processing

5. Processing necessary **for medical treatment**: Provided, that it is carried out by a medical practitioner or medical treatment institution, and an adequate level of protection of personal data is ensured; or

6. Necessary for the **protection of lawful rights and interests** of natural or legal persons in court proceedings, or the establishment, exercise or defense of legal claims or when provided to government or public authority pursuant to a constitutional or statutory mandate.



# RIGHTS OF THE DATA SUBJECT



# Right to Information



# Right to Object



# Right to Access







**Right to Correct**



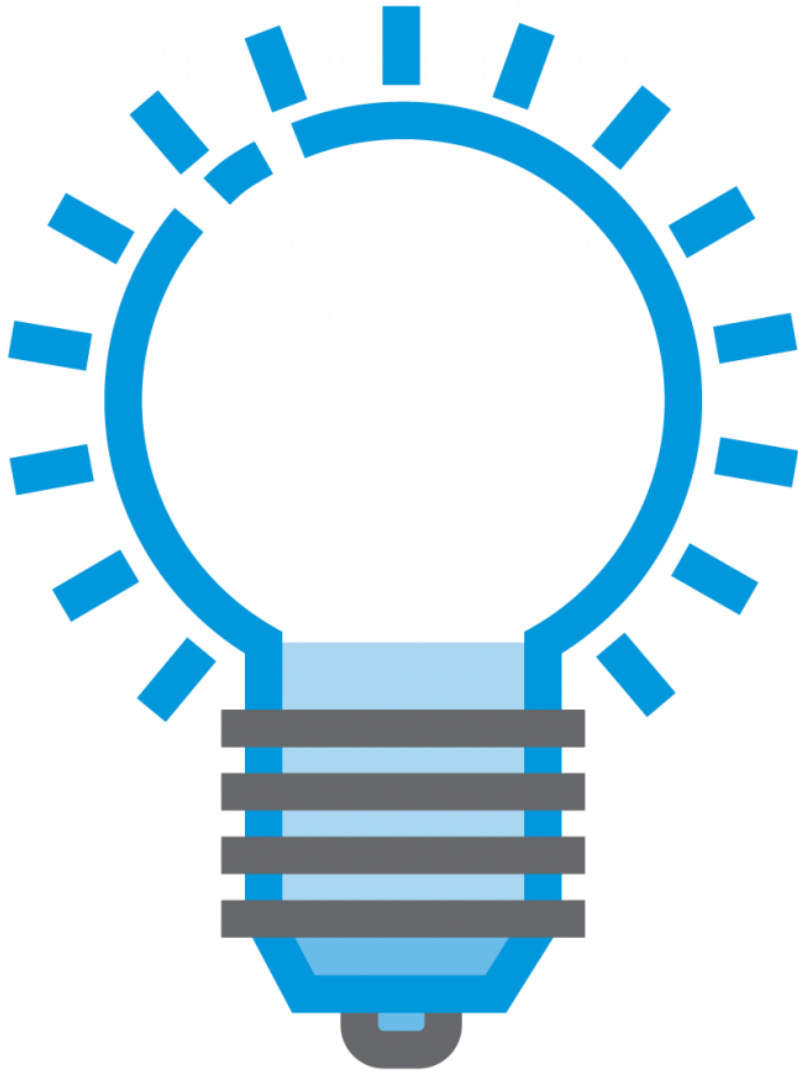
**Right to Erase**



**Right to Damages**

**Right to File a Complaint**





# **GENERAL DATA PRIVACY PRINCIPLES**

## Transparency

The data subject must be aware of the following:

- Purpose and extent of processing;
- Risks and safeguards;
- Identity of the PIC;
- Rights as data subject and how these can be exercised

## Legitimate Purpose

The processing of information shall be compatible with a declared and specified purpose, which must not be contrary to law, morals, or public policy

## Proportionality

The processing of information shall be adequate, relevant, suitable, necessary, and not excessive in relation to a declared and specified purpose.

Processing only if the purpose could not be reasonably fulfilled by other means.

# PARA MAKAUTANG..

(PLEASE BRING THIS REQUIREMENTS)

- 6pcs 2x2 PICTURE
- 4pcs 1x1 PICTURE (WHOLE BODY)
- 3 VALID ID'S
- BRGY. CLEARANCE
- NBI CLEARANCE
- MAYORS PERMIT
- MEDICAL
- CEDULA
- BIRTH CERTIFICATE (NSO)
- SSS/TIN
- CO-MAKER
- X-RAY (WHOLE BODY)
- POLICE CLEARANCE
- PROOF OF BILLING
- FORM 137



FOR FILM FESTIVAL



# Data Privacy Accountability and Compliance Framework



## GOVERNANCE

A. Appoint your DPO



## RISK ASSESSMENT

B. Register systems  
C. Maintain records  
D. Conduct a PIA



## ORGANIZATION

E. Privacy Management Program  
F. Privacy Manual



## DAY-TO-DAY

G. Privacy Notice  
H-O. Data Subjects' Rights  
P. Data Life Cycle



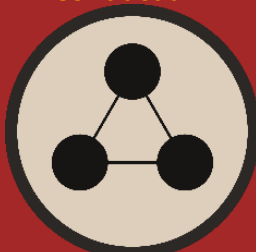
## DATA SECURITY

Q. Organizational Measures  
R. Physical Measures  
S. Technical Security Measures



## BREACH

T. Data Breach Management  
► Security Policy  
► Data Breach Response Team  
► Incident Response Procedure  
► Documentation  
► Breach Notification



## THIRD PARTIES

U. Third Parties  
► Legal Basis for Disclosure  
► Data Sharing Agreements  
► Cross Border Transfer Agreement



## HUMAN RESOURCES

V. Training and Capacity Building  
W. Security Clearances and NDA



## PROGRAM REVIEW

X. Continuing Assessment and Development  
► Regular PIA  
► Review Contracts  
► Internal Assessments  
► Review PMP  
► Accreditations



## LEGAL AND ICT

Y. New technologies and standards  
Z. New legal requirements



# Obligations of a Personal Information Controller



The PIC should collect personal information only for specified and legitimate purposes



The PIC should process personal information fairly and lawfully.



The PIC should process accurate, relevant and up to date personal information.



The PIC should collect and process personal information adequately and not excessively.



The PIC should retain personal information only for as long as necessary

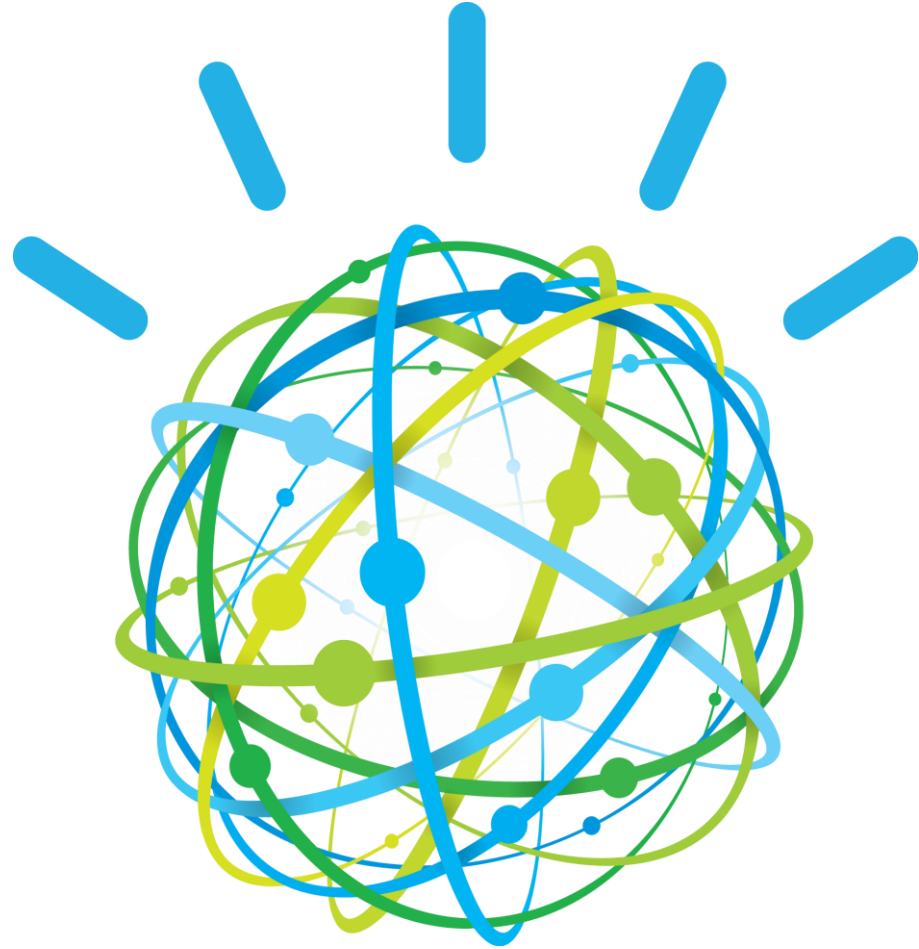


The PIC must implement reasonable organizational, physical, technical security measures to protect personal data.



NATIONAL  
PRIVACY  
COMMISSION

**SECURITY  
MEASURES  
FOR THE  
PROTECTION OF  
PERSONAL DATA**



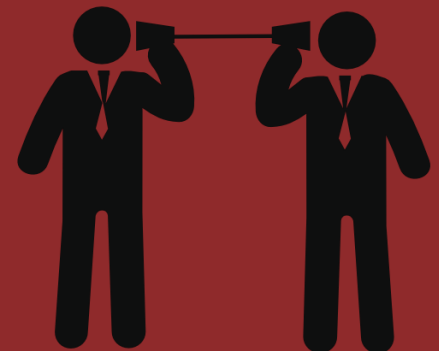
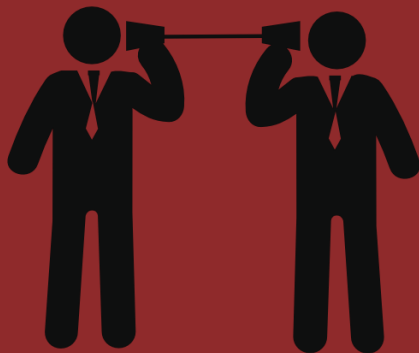
# Organizational Security Measures

- Designation of a Data Protection Officer/ Compliance Officer for Privacy
- Data Protection Policies
  - Amount and extent of processing
  - Storage of personal data
  - Regular review and evaluation of privacy policies and practices
- Records of Processing Activities and Personnel responsible/accessible to such records
- Management of Human Resources
- Procedure and Policies for processing of personal data
- Contracts with Personal Information Processors



# Physical Security Measures

- Policies and procedures to monitor and limit access to and activities in the workstation or facility
- Design of office space and work stations
- Define duties, responsibilities and schedule of individuals involved in the processing of personal data
- Policies on transfer, removal, disposal and re-use of electronic media
- Procedures that prevent mechanical destruction of files and equipment
- The workstation must be secured against natural disasters, power disturbances, external access and similar threats





secured against natural disasters, power disturbances,  
external access, and other threats







Innovative Electronic Medical Record System Expands in Malawi (2014) available at <http://www.cdc.gov/globalaids/success-stories/innovativemalawi.html> (last accessed June 20, 2016).

## Medical device company reports data breach due to stolen laptop

January 07, 2015 | [Print](#) | [Email](#)



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Tweet

1



Share



DJO Global, an orthopedic medical device company based in Vista, Calif., [reported](#) a data breach after a laptop was stolen from a DJO consultant's car in Roseville, Minn., Nov. 7.

The laptop was password protected but contained patient information, which may have included patient names, phone numbers, diagnosis codes, DJO products received, dates products were ordered and/or shipped, surgery dates, health insurance names, clinic names and provider information, according to the notice.



# Technical Security Measures

- Security policy with respect to processing of personal data
- Protect computer against accidental, unlawful or unauthorized usage or any interference that will affect data integrity
- Regular monitoring for security breaches and process for identifying and accessing reasonably foreseeable vulnerabilities
- Ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident
- Regular testing, assessing and evaluating effectiveness of security measure
- Encryption of personal data during storage, while in transit, authentication process and other technical security measures that control and limit access.

# Ransomware Hijacks Hotel Smart Keys to Lock Guests Out of their Rooms

📅 Saturday, January 28, 2017    👤 Mohit Kumar

 77     Like 4.9K     Share 6648     Tweet 1491     Share 1300     Share 9617



What's the worst that could happen when a Ransomware hits a Hotel?

Recently, hundreds of guests of a luxurious hotel in Austria were locked in or out of their rooms when ransomware hit the hotel's IT system, and the hotel had no choice left except paying the attackers.

# Bangladesh Bank exposed to hackers by cheap switches, no firewall: police

Sereajul Quadir

5 MIN READ



Commuters pass by the front of the Bangladesh central bank building in Dhaka March 3, 2015.

Ashkur Rahman/File Photo

DHAKA (Reuters) - Bangladesh's central bank was vulnerable to hackers because it did not have a firewall and used second-hand, \$10 switches to network computers connected to the SWIFT global payment network, an investigator into one of the world's biggest cyber heists said.



# Processing of personal data that is likely to pose a risk to the rights and freedoms of data subjects:

1. Government branches, bodies or entities;
2. Banks and non-bank financial institutions;
3. Business process outsourcing companies;
4. Universities, colleges and other institutions of higher learning;
5. Hospitals including primary care facilities, multi-specialty clinics, custodial care facilities, diagnostic or therapeutic facilities, specialized out patient facilities, and other organizations processing genetic data;

# Personal Data Breach

A **breach of security** leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored, or otherwise processed.



## Availability Breach

Due to **loss**, accidental or unlawful **destruction** of personal data



## Integrity Breach

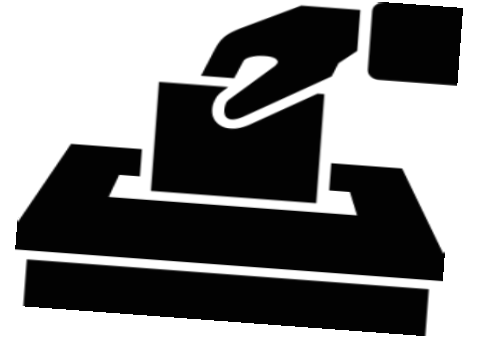
Due to **alteration** of personal data



## Confidentiality Breach

Due to the **unauthorized disclosure** of or **access** to personal data





# PENALTIES



Punishable Act	Imprisonment		Fine	
	PI	SPI	PI	SPI
Unauthorized processing (without consent of the data subject or without being authorized by law)	1y-3y	3y-6y	500k-2m	500k-4m
Access due to negligence (provided access to without being authorized by law)	1y-3y	3y-6y	500k-2m	500k-4m
Improper disposal (knowingly or negligently dispose, discard, or abandon the personal information in an area accessible to the public or otherwise placed the personal information for trash collection)	6m-2y	3y-6y	100k-500k	100k-1m
Unauthorized purposes	18m-5y	2y-7y	500k-1m	500k-2m

Punishable Act	Imprisonment		Fine	
	PI	SPI	PI	SPI
<b>Intentional breach</b> (knowingly and unlawfully, or violating data confidentiality and security data systems, breaks in any way into any system where personal and sensitive personal information are stored)	1y-3y		500k-2m	
<b>Concealing breach</b> (intentionally or by omission conceals the fact of breach)	18m-5y		500k-1m	
<b>Malicious disclosure</b> (with malice/in bad faith, discloses unwarranted or false information)	18m-5y		500k-1m	
<b>Unauthorized disclosure</b> (discloses to a third party personal information not covered by the immediately preceding section without consent)	1y-3y	3y-5y	500k-1m	500k-2m
<b>Combination of acts</b>	3y-6y		1m-5m	





Don't be **too public.**

**Sa panahon ngayon, mahirap nang ibigay ang lahat-lahat.**

While sharing details about your life can be fun and exciting, there are just some things you should never, ever share on social media. Things like your home address, vacation details, ticket numbers, and the layout of your house should always be kept private.

# #ATM







Olivia

84%



Angelina Jolie

Which Celebrity Do You Look Like? >>

30 Ways to Love Yourself Online



A Beginner's Guide to  
**Personal Data Privacy**

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## TIP#1

.....



Create **strong** passwords.

Pumili ng password na talagang ipaglalaban ka sa mga hacker. Strong passwords are at least 12 characters long and contain a combination of upper and lower case letters, numbers, and if possible, symbols.

## TIP#2

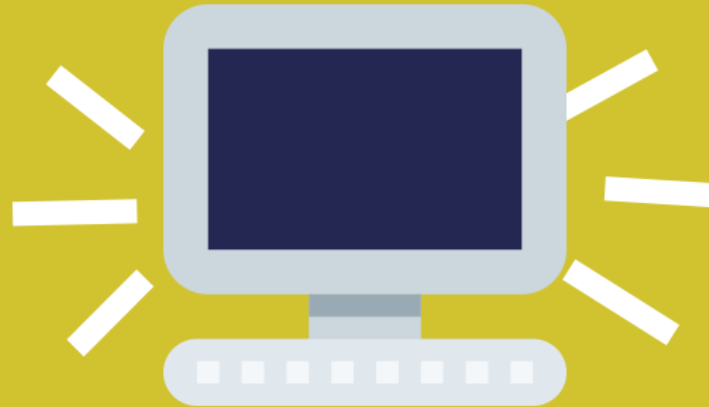
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**Never** use the same password on multiple accounts.

**\*Wag masyadong loyal sa isang password, para mo na ring sinuko lahat agad-agad.** Having different passwords on multiple accounts makes it harder for hackers to guess them.

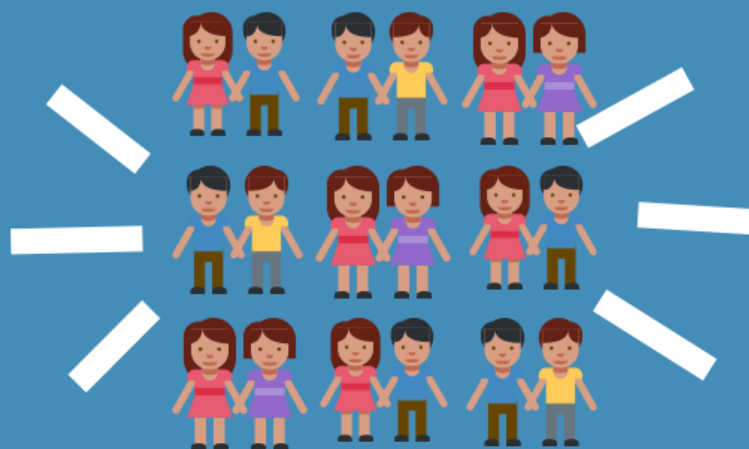
## TIP#7



Install an Anti-Virus...and **update** it.

**Hindi porket nakuha mo na, iiwan mo nalang sa ere.** New viruses are being created all the time, so simply installing an anti-virus program doesn't cut it. It is important to update the programs to keep up with new and emerging threats.

## TIP#6



Do not log in on personal accounts on **free or public wifi.**

Hindi lahat ng libre at willing magpagamit ay dapat gamitin. Open networks make it very easy for people to peek into your activity and accounts, and the people you share the network with may also be using compromised devices.



### TIP#3

.....



**Lock** your device.

Diba kapag mahal mo, aalagaan mo?

Leaving a laptop or cellphone unlocked is like leaving an open purse, which hackers are more than happy to take advantage of.

## TIP#11



Clean up your **Facebook Third-Party Apps.**

**Malaking problema ang mga third party, lalo na sa data privacy.** While they are a fun way to find games or see which celebrity you look like, third-party apps on Facebook can and too often send your personal data to at least 25 outside data companies, so it is definitely a good idea to remove permissions from unnecessary ones.

## TIP#8



**Don't click** on pop-ups or virus warnings.

**Kahit marupok, wag basta-basta magpauto.** These warnings are now called “scareware,” which are fake security alerts telling you to click a link to download software to remove the virus in your computer. The links, however, contain viruses.

# Contact us

For invitations: (02)565-9623

For complaints: (02)517-7806

For compliance: (02)517-7810

For public assistance: 09451534299 |  
09399638715

or

Email us at  
[info@privacy.gov.ph](mailto:info@privacy.gov.ph)



*Thank you!*

